Responding to Threats

The University of Zurich is committed to a sustainable threat management policy that addresses the everyday safety and well-being of the UZH community. In order to be prepared and respond effectively to threatening situations, the Executive Board of the University established a permanent "Threat Management Working Group" on 6 June 2013. The group's purpose is to facilitate pooling of expertise, professional cooperation, and clear designation of responsibilities. When a threat arises, experts from the areas of security, legal services, HR, administration, and psychology work together to address the situation.

Threat Management Working Group
Led by the unit Safety, Security and Environment, the Threat Management Working Group addresses current cases and drafts procedures for responding to various types of threatening behavior and situations. It also assesses the needs of the UZH community, develops appropriate training courses, and works to continually optimize communication and alarm procedures.

When should you report concerns?
– If you are threatened directly or hear of threats against others
– If you or others are affected by stalking
– If you or others in your surroundings are physically harassed or attacked
– If someone expresses suicidal thoughts
– If your intuition tells you someone's behavior is potentially violent or dangerous
– If you see or hear evidence of violent fantasies

Where can you report your concerns?
Safety, Security and Environment:
info@su.uzh.ch
Psychological Counseling Services: pbs@sib.uzh.ch
Your report will be treated confidentially.

What to Do in a Threatening Situation

Always call for help when a situation escalates! Call the police if necessary and inform the UZH Service-Center – you can also do this via the UZH emergency app. Always inform your supervisor if a threat has occurred or if you believe that a situation could develop into a threat.

Emergency Numbers
Police: 117
Ambulance: 144
UZH ServiceCenter: 044 635 41 41
Emergency app: www.su.uzh.ch/notfallapp_en.html

Responsible: Safety, Security and Environment at UZH